



GRANT CYCLE REPORT 2022-2024: ACTIVITIES AND RESULTS

OUTCOME 3: ACCESS TO AND QUALITY OF SERVICES

03: HEALTHCARE CAPACITY BUILDING AND SERVICE DELIVERY

17% OF ALL O3 ACTIVITIES IN 2024



In 2024, RCF-funded networks implemented targeted capacity building initiatives that enhanced the healthcare sector's ability to deliver quality, non-discriminatory services to ISPs globally. These efforts strengthened provider skills, improved service models, and addressed critical gaps in healthcare delivery systems.

Networks conducted focused healthcare worker training to improve technical competencies. A partner Caribbean regional network trained 88 healthcare workers across the Caribbean region on medical ethics and non-discriminatory service delivery protocols. Paediatric-Adolescent Treatment Africa (PATA) provided technical assistance to healthcare facilities across Sub-Saharan Africa, implementing quality improvement plans with continuous monitoring systems to ensure sustained service improvements. ECOM - Eurasian Coalition on Health, Rights, Gender and Sexual Diversity (ECOM) developed specialized online counseling training¹⁰ for MSM and transgender service providers, with the inaugural course training over 70 professionals across Eastern Europe and Central Asia.

Treatment literacy programs enhanced patient engagement with healthcare services. MENA Rosa updated their Treatment Literacy Toolkit using a gender lens focused on women's needs in the MENA Region, 160 WLHIV received updated treatment literacy training in both Egypt and Morocco. A partner Caribbean regional network conducted treatment literacy sessions and adherence support across the Caribbean, while organizing national-level dialogues to improve collaboration for differentiated service models. Middle East and North Africa Network of/for People Who use Drugs (MENANPUD) implemented World AIDS Day activities improving HIV testing literacy and access across the MENA region.

Networks established innovative service delivery models to reach marginalized groups. A prison-focused Malawi-based partner network implemented their Half Way House facility, providing vocational skills training in partnership with the national vocational training authority and prison service. South African Network of People who Use Drugs (SANPUD) launched a Shower Trailer at the Bellhaven Harm Reduction Centre in South Africa, addressing basic hygiene needs as an entry point to health services. VSO International commemorated the International Day Against Drug and Illicit Trafficking at Whahwa Young Offenders Prison to provide substance use education within the youth correctional setting in Zimbabwe.

Emergency healthcare services addressed urgent needs during humanitarian crises. Middle East and North Africa Harm Reduction Association (MENAHRRA) provided essential healthcare supplies to displaced prisoners during Lebanon's conflict and helped partner organization Skoun relocate to ensure continued harm reduction service access. Coordination of Action Research on AIDS and Mobility in Asia (CARAM Asia) delivered HIV testing kits, medicines, and emergency supplies for migrants affected by Lebanon's conflict escalation, maintaining critical health services during the crisis.

Peer education models strengthened community-based service delivery. Coalition PLUS worked to secure official recognition and certification for peer educators in HIV response throughout West and Central Africa, MENA, and East Africa. Coordination of Action Research on AIDS and Mobility in Asia (CARAM Asia) trained 31 youth peer leaders in Kalutara, Sri Lanka on HIV/AIDS, safe migration, and psychosocial counseling, who then reached 132 prospective migrants with prevention information.

¹⁰ ECOM methodological guidelines: <https://ecom.ngo/library/onlayn-konsuljtirovaniya-msm-trans-ludey>; Online course (requires registration): <https://ecom.ngo/ehub/onlayn-konsuljtirovanie>

Southern Africa AIDS Information Dissemination Service (SAfAIDS) established Men as Partners Clubs providing educational sessions on health topics within correctional facilities across multiple Southern African countries.

These capacity building initiatives represent core investments in the health system infrastructure needed for effective HIV services. RCF-funded networks have strategically enhanced technical skills, service models, and community capacities to create sustainable improvements in healthcare quality and accessibility for inadequately served populations.